

| Important Questions   | Answers  | Why This Matters:   |
|---|--|---|
| What is the overall<br>deductible?  | In- <u>Network_Provider</u> : \$250 / individual<br><u>Out-of-Network_Provider</u> : \$750 / individual  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.  |
| Are there services<br>covered before you<br>meet your <u>deductible</u> ?   | Yes. In- <u>Network Preventive_care</u> , In- <u>Network</u><br>Physician's Office Visits, Zero Cost Drugs and<br><u>Prescription_Drugs</u> , and Pediatric Dental<br>expenses are covered before you meet your<br><u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount.<br>But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .   |
| Are there other<br><u>deductibles</u> for specific<br>services?             | No.  | You don't have to meet <u>deductibles</u> for specific services.  |
| What is the <u>out-of-</u><br><u>pocket limit</u> for this<br><u>plan</u> ? | In- <u>Network_Provider:</u> \$8,700 / individual<br><u>Out-of-Network_Provider:</u> No maximum /<br>individual  | The out-of-pocket limit is the most you could pay in a year for covered services.   |
| What is not included in the <u>out-of-pocket limit</u> ?                    | Premiums, <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.  | Even though you pay these expenses, they don't count toward the out-of-pocket limit.  |
| Will you pay less if you<br>use a <u>network</u><br><u>provider</u> ?       | Yes. See Cigna PPO Network at<br>www.mycigna.com or call 877-657-5030 for a list<br>of <u>network providers</u> .  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> .<br>You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u><br>to see a <u>specialist</u> ?               | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .  |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical  | Services You May Need                            | What You Will Pay<br>In-Network Provider Out-of-Network Provider    |  | Limitations, Exceptions, & Other Important  |  |
|---|--|---|--|---|--|
| Event   |  | (You will pay the least)  | (You will pay the most)                                    | Information   |  |
|   | Primary care visit to treat an injury or illness | \$25 <u>copay</u> /visit<br><u>Deductible</u> does not apply        | 40% coinsurance  | none  |  |
|   |  | \$25 <u>copay</u> /visit<br><u>Deductible</u> does not apply        | 40% <u>coinsurance</u>                                     | none  |  |
| If you visit a health<br>care <u>provider's</u> office<br>or clinic   | <u>Specialist</u> visit                          | Chiropractic Care:<br>20% <u>coinsurance</u>                        | Chiropractic Care:<br>40% <u>coinsurance</u>               | Chiropractic Care: Limited to 30 visits/Policy Year   |  |
|   | Preventive<br>care/screening/<br>immunization    | No charge   | 40% coinsurance  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.   |  |
| lf vou house a teat   | Diagnostic test (x-ray, blood work)              | 20% coinsurance   | 40% coinsurance  | Pre-Certification required but not for Laboratory Procedures.   |  |
| If you have a test  | Imaging (CT/PET scans, MRIs)                     | 20% coinsurance   | 40% coinsurance  | Pre-Certification required.   |  |
|   | Tier 1   | \$20 <u>copay</u> /prescription<br><u>Deductible</u> does not apply | 40% <u>coinsurance</u><br><u>Deductible</u> does not apply | Your benefit is limited to a 30 day supply. For<br>package sizes that exceed a 30-day supply, see the<br>"Retail Pharmacy Supply Limits" section in the   |  |
| If you need drugs to treat your illness or  | Tier 2   | \$40 <u>copay</u> /prescription<br><u>Deductible</u> does not apply | 40% <u>coinsurance</u><br><u>Deductible</u> does not apply | Certificate. <u>Out-of-Network Provider</u> benefits are provided on a  |  |
| condition<br>More information about<br>prescription drug<br>coverage is available<br>at<br>www.wellfleetstudent.c<br>om | Tier 3   | \$60 <u>copay</u> /prescription<br><u>Deductible</u> does not apply | 40% <u>coinsurance</u><br><u>Deductible</u> does not apply | reimbursement basis. Claim forms must be received<br>within 90 days.<br>No <u>cost sharing</u> applies to Affordable Care Act (ACA)<br><u>Preventive Care</u> medications filled at a participating<br><u>network</u> pharmacy and Zero Cost Drugs. |  |
|   | Specialty drugs                                  | \$60 <u>copay</u> /prescription<br><u>Deductible</u> does not apply | 40% <u>coinsurance</u><br><u>Deductible</u> does not apply | Your benefit is limited to a 30 day supply.<br><u>Out-of-Network Provider</u> benefits are provided on a<br>reimbursement basis. Claim forms must be received<br>within 90 days.  |  |

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellfleetstudent.com</u>. IL USML SHIP SBC (2023)

| Common Medical<br>Event  | Services You May Need                                | What Yo<br>In-Network Provider<br>(You will pay the least)  | u Will Pay<br>Out-of-Network Provider<br>(You will pay the most)                              | Limitations, Exceptions, & Other Important<br>Information  |
|--|--|---|---|--|
| If you have outpatient   | Facility fee (e.g.,<br>ambulatory surgery<br>center) | 20% coinsurance   | 40% <u>coinsurance</u>  | none   |
| surgery  | Physician/surgeon fees                               | 20% coinsurance   | 40% coinsurance   | Pre-Certification Required.  |
|  | Emergency room care                                  | 20% coinsurance   | 20% coinsurance   | Benefits will be payable for services received in a hospital emergency department or independent freestanding emergency department.  |
| If you need immediate medical attention                          | Emergency medical<br>transportation                  | 20% coinsurance   | 20% coinsurance   | Including ground and/or air, water transportation.   |
|  | Urgent care  | 20% coinsurance   | 40% coinsurance   | Treatment for non-life-threatening conditions.   |
| If you have a hospital   | Facility fee (e.g.,<br>hospital room)                | 20% coinsurance   | 40% coinsurance   | Subject to Semi-Private room rate unless intensive care unit is required. <u>Pre-Certification</u> required.   |
| stay   | Physician/surgeon fees                               | 20% coinsurance   | 40% coinsurance   | Pre-Certification required.  |
| lf you need mental<br>health, behavioral<br>health, or substance | Outpatient services                                  | Office visits:<br>\$25 <u>copay</u> /visit<br><u>Deductible</u> does not apply<br>Outpatient Services, other<br>than office visits: | Office visits:<br>40% <u>coinsurance</u><br>Outpatient Services, other<br>than office visits: | Office Visits include but are not limited to: physician visits, individual and group therapy, medication management.<br>Outpatient Services, other than office visits, include but are not limited to the following: |
| abuse services   |  | 20% <u>coinsurance</u>  | 40% <u>coinsurance</u>  | Intensive Outpatient Programs(IOP); Partial<br>Hospitalization, Electronic Convulsive Therapy(ECT),<br>Repetitive Transcranial Magnetic Stimulation (rTMS);<br>Psychiatric and Neuro Psychiatric testing.            |
|  | Inpatient services                                   | 20% coinsurance   | 40% coinsurance   | Pre-certification required.  |

| Common Medical<br>Event   | Services You May Need                     | What Yo<br>In-Network Provider<br>(You will pay the least)                             | u Will Pay<br>Out-of-Network Provider<br>(You will pay the most)                       | Limitations, Exceptions, & Other Important<br>Information   |
|---|---|--|--|---|
|   | Office visits                             | \$25 <u>copay</u> /visit<br><u>Deductible</u> does not apply                           | 40% coinsurance  | <u>Cost sharing</u> does not apply to certain <u>preventive</u><br><u>services</u> . Maternity care may include tests and<br>services described elsewhere in the SBC (i.e.,   |
| lf you are pregnant   | Childbirth/delivery professional services | 20% coinsurance  | 40% coinsurance  | <ul> <li>ultrasound).</li> <li>Up to 48 hours for normal vaginal delivery and 96 hours (not including the day of surgery) for a</li> </ul>  |
|   | Childbirth/delivery facility services     | 20% coinsurance  | 40% coinsurance  | caesarean section delivery unless the caesarean<br>section delivery is the result of <u>Complications of</u><br><u>Pregnancy</u> . <u>Pre-Certification</u> required for all inpatient<br>maternity care after the initial 48/96 hours.   |
|   | Home health care                          | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>   | Pre-Certification required.   |
|   | Rehabilitation services                   | Inpatient Facility:<br>20% <u>coinsurance</u><br>Outpatient:<br>20% <u>coinsurance</u> | Inpatient Facility:<br>40% <u>coinsurance</u><br>Outpatient:<br>40% <u>coinsurance</u> | Inpatient Rehabilitation Facility: <u>Pre-Certification</u> is<br>required.<br>Outpatient Includes Physical, Occupational, and<br>Speech therapies. Limited to 30 visits for each<br>therapy for Physical, Occupational, and Speech<br>therapy. Combined with Habilitation Services<br>Therapy. The Maximum Visits do not apply to<br>Rehabilitation Therapy for a Mental Health Disorder or<br>Substance Use Disorder. |
| If you need help<br>recovering or have<br>other special health<br>needs | Habilitation services                     | 20% <u>coinsurance</u>   | 40% <u>coinsurance</u>   | Includes Physical, Occupational and Speech<br>Therapies. Limited to 30 visits for each therapy for<br>Physical, Occupational, and Speech therapy.<br>Combined with Rehabilitation Services Therapy. The<br>Maximum Visits do not apply to Habilitation Services<br>for a Mental Health Disorder or Substance Use<br>Disorder.   |
|   | Skilled nursing care                      | 20% coinsurance  | 40% coinsurance  | Pre-Certification required.   |
|   | Durable medical<br>equipment              | 20% coinsurance  | 40% coinsurance  | Pre-Certification is required for over \$500.   |
|   | Hospice services                          | 20% coinsurance  | 40% coinsurance  | none  |

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.wellfleetstudent.com</u>. IL USML SHIP SBC (2023)

| Common Medical                            |                                |   | u Will Pay   | Limitations, Exceptions, & Other Important  |
|---|--------------------------------|---|--|---|
| Event                                     | Services You May Need          | In-Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) | Information   |
|   | Children's eye exam            | 40% <u>coinsurance</u>                          | 40% <u>coinsurance</u>                             | To the end of the month when the Insured Person turns age 19. Limited to 1 visit per Policy Year.   |
| If your child needs<br>dental or eye care | Children's glasses             | 40% <u>coinsurance</u>                          | 40% <u>coinsurance</u>                             | To the end of the month when the Insured Person<br>turns age 19. Limited to 1 pair of prescribed lenses<br>and frames or contact lenses (in lieu of eyeglasses)<br>per Policy Year. |
|   | Children's dental check-<br>up | No charge                                       | No charge  | Limited to 2 exams every 12 months to the end of the month in which the Insured Person turns age 19. For Preventive Dental Care.  |

# Excluded Services & Other Covered Services:

| Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u> .) |  |  |  |
|--|--|--|--|
| Acupuncture  | Dental care (Adult)                          | <ul> <li>Routine foot care, unless determined to be</li> </ul> |  |
| Cosmetic surgery   | Long-term care                               | medically necessary because of Injury,                         |  |
|  | <ul> <li>Routine eye care (Adult)</li> </ul> | infection or disease   |  |
|  |  | <ul> <li>Weight loss programs</li> </ul>                       |  |

| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.) |   |  |  |
|---|---|--|--|
| <ul> <li>Bariatric surgery (<u>Pre-Certification</u> required)</li> <li>Chiropractic care</li> </ul>                                | <ul> <li>Hearing aids</li> <li>Infertility treatment (<u>Pre-Certification</u> required)</li> </ul> | <ul> <li>Non-emergency care when traveling outside the U.<br/>S. (\$10,000 maximum per Policy Year)</li> <li>Private-duty nursing (Outpatient, <u>Pre-Certification</u> required)</li> </ul> |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: <a href="http://insurance.illinois.gov/HealthInsurance/ConsumerHealth.html">http://insurance.illinois.gov/HealthInsurance/ConsumerHealth.html</a> or contact Wellfleet Insurance Company toll free 1-877-657-5030. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="http://ealthInsurance\_Marketplace">Health Insurance Marketplace</a>. For more information about the <a href="http://www.HealthCare.gov">Marketplace</a>, visit <a href="http://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: <u>http://insurance.illinois.gov/HealthInsurance/ConsumerHealth.html</u>.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al (877) 657-5030. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa (877) 657-5030. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 (877) 657-5030. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' (877) 657-5030.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

|   | Peg is Having a Baby                      |
|---|---|
| 9 | months of in-network pre-natal care and a |
|   | hospital delivery)                        |

\$250

\$25

20% 20%

| The plan's overall deductible   |
|---------------------------------|
| Specialist copayment            |
| Hospital (facility) coinsurance |
| Other coinsurance               |

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost              | \$12,700 |  |
|---------------------------------|----------|--|
| In this example, Peg would pay: |          |  |
| Cost Sharing                    |          |  |
| Deductibles                     | \$250    |  |
| <u>Copayments</u>               | \$40     |  |
| Coinsurance                     | \$1,900  |  |
| What isn't covered              |          |  |
| Limits or exclusions            | \$60     |  |
| The total Peg would pay is      | \$2,250  |  |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible   | \$250 |
|---------------------------------|-------|
| Specialist copayment            | \$25  |
| Hospital (facility) coinsurance | 20%   |
| Other <u>coinsurance</u>        | 20%   |

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
|                    |         |

| In this example, Joe would pay: |       |  |
|---------------------------------|-------|--|
| Cost Sharing                    |       |  |
| Deductibles                     | \$250 |  |
| Copayments                      | \$900 |  |
| <u>Coinsurance</u>              | \$100 |  |
| What isn't covered              | -     |  |
| Limits or exclusions            | \$20  |  |

\$1,270

# **Mia's Simple Fracture** (in-network emergency room visit and follow up care)

| The <u>plan's</u> overall <u>deductible</u> | \$250 |
|---|-------|
| Specialist copayment                        | \$25  |
| Hospital (facility) coinsurance             | 20%   |
| Other <u>coinsurance</u>                    | 20%   |

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|                    |         |

#### In this example. Mia would pay:

| in ano oxampio, ina noara payi |       |  |
|--------------------------------|-------|--|
| Cost Sharing                   |       |  |
| Deductibles                    | \$250 |  |
| Copayments                     | \$80  |  |
| Coinsurance                    | \$400 |  |
| What isn't covered             |       |  |
| Limits or exclusions           | \$0   |  |
| The total Mia would pay is     | \$730 |  |
|                                |       |  |

The plan would be responsible for the other costs of these EXAMPLE covered services.

The total Joe would pay is

#### NOTICE OF NON-DISCRIMINATION AND ACCESSIBILITY REQUIREMENTS

The Company complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. The Company does not exclude people or treat them worse because of their race, color, national origin, age, disability, or sex.

The Company provides free aids and services to people with disabilities to communicate effectively with us, such as:

- 1. Qualified sign language interpreters
- 2. Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose first language is not English when needed to communicate effectively with us, such as:

- 1. Interpreters
- 2. information translated into other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that Wellfleet Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Civil Rights Coordinator PO Box 15369 Springfield, MA 01115-5369 (413) 733-4540 civilcoordinator@wellfleetinsurance.com

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance our Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue SW., Room 509F, HHH Building Washington, DC 20201 800-868-1019; 800-537-7697 (TDD) Complaint forms are available at <a href="https://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

The Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

#### LANGUAGE ASSISTANCE PROGRAM

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Please call (877) 657-5030.

ATENCIÓN: Si habla español (Spanish), hay servicios de asistencia de idiomas, sin cargo, a su disposición. Llame al (877) 657-5030.

請注意:如果您說中文 (Chinese),我們免費為您提供語言協助服務。請致電: (877) 657-5030.

XIN LƯU Ý: Nếu quý vị nói tiếng Việt (Vietnamese), quý vị sẽ được cung cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Vui lòng gọi (877) 657-5030.

알림: 한국어(Korean)를 사용하시는 경우 언어지원서비스를 무료로 이용하실 수 있습니다. (877) 657-5030번으로 전화하십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog (Tagalog), may makukuha kang mga libreng serbisyo ng tulong sa wika. Mangyaring tumawag sa (877) 657-5030.

ВНИМАНИЕ: бесплатные услуги перевода доступны для людей, чей родной язык является **русском (Russian)**. Позвоните по номеру (877) 657-5030.

تنبيه: اذا تنك شدحتة قيبر عا (Arabic)، نافت امدخ قد عاسما التي غلا المي المحتم الله عاجر لا لاصتلاً ب 657-5030 (877).

ATANSYON: Si w pale **Kreyòl ayisyen (Haitian Creole)**, ou kapab benefisye sèvis ki gratis pou ede w nan lang pa w. Tanpri rele nan (877) 657-5030.

ATTENTION : Si vous parlez **français (French)**, des services d'aide linguistique vous sont proposés gratuitement. Veuillez appeler le (877) 657-5030.

UWAGA: Jeżeli mówisz po polsku (Polish), udostępniliśmy darmowe usługi tłumacza. Prosimy zadzwonić pod numer (877) 657-5030.

ATENÇÃO: Se você fala português (Portuguese), contate o serviço de assistência de idiomas gratuito. Ligue para (877) 657-5030.

ATTENZIONE: in caso la lingua parlata sia l'italiano (Italian), sono disponibili servizi di assistenza linguistica gratuiti. Si prega di chiamare il numero (877) 657-5030.

ACHTUNG: Falls Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie (877) 657-5030 an.

注意事項:日本語(Japanese)を話される場合、無料の言語支援サービスをご利用いただけます。(877) 657-5030 にお電話ください。

## **یسارف** امشدنابز رگا : بنتوج **(Farsi)** دباشد می امشدار تیاخ در نایگار طور مجرینابز دادما ت امدخ ،ت اسر 657-5030 (877) تماس بگیرید.

कृपा ध्या दाः याद आप ा**हंदा (Hindi)** भाषी हा तो आपके ालए भाषा सहायता सेवाएंग्नःशुल् उपलब् हा। कृपा पर काल करा (877) 657-5030

CEEB TOOM: Yog koj hais Lus Hmoob (Hmong), muaj kev pab txhais lus pub dawb rau koj. Thov hu rau (877) 657-5030.

ប្រយ័ត្នៈ ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ(Khmer) សេវាកម្មភាសាជំនួយឥតគិតថ្លៃមានសម្រាប់អ្នក។ សូមទូរស័ព្ទមកលេខ (877) 657-5030 ។

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