

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

LINCOLN UNIVERSITY Lincoln University, PA ("the Policyholder")

## **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2324PASHIP208 Group Number: ST2210SH

Effective: 08/01/2023-07/31/2024

**ADMINISTERED BY:** 

Wellfleet Group, LLC



# Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form PA SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <u>www.wellfleetstudent.com</u>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



## **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

# **Plan Administration**

Enrollment, Eligibility, & Waivers Benefits, Claim Status, & ID Cards Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 http://www.wellfleetstudent.com Monday– Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

## Claims

Cigna OAP PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



# **PPO Network**



Open Access Plan OAP www.mycigna.com



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit <u>www.wellfleetstudent.com</u>.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



## **Student Health Center**

Lincoln University Health Services 1570 Baltimore Pike Wellness Center, Suite 100 Lincoln University, PA 19352-0999

For more information, call the Student Health Services at (484) 365-7338. In the event of an emergency, call 911 or the Campus Police Students are seen by appointment only except in cases of emergency. Call (484) 365-7338 to schedule your appointment Fax: (484) 365-7287 E-Mail: healthservices@lincoln.edu



For further information about your plan please use the QR code below.



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# **General Information**

# **Am I Eligible**

#### **Domestic Students**

All full-time students currently enrolled at Lincoln University, located at 1570 Baltimore Pike, Lincoln University, PA 19352 (Main campus) are required to enroll, unless waiving coverage.

No full-time students, whether undergraduate or graduate, enrolled at the Lincoln University School of adult and Continuing Education (SACE), located at 3020 Market Street, Philadelphia, PA 19104, are Eligible to enroll.

Full time students are defined as full-time undergraduate students currently enrolled at the main campus taking 9 or more credit hours. The applicable premium will be charged to the student's tuition bill. Students who waive out of the plan are required to submit proof of other comparable coverage. Once proof of other coverage is received and accepted, the applicable premium will be removed from the bill.

Part time students are not eligible.

#### **International Students**

All International students taking 1 or more credit hours are automatically enrolled in the Student Health Insurance Plan at registration and the premium will be added to the student's tuition. International students may not waive out of the plan.

#### Dependents

Dependents are not eligible.

## How Do I Waive?

#### To Waive coverage for Domestic Students:

- Go to <u>www.wellfleetstudent.com.</u>
- Search Lincoln University.
- Click the waiver tab and proceed as directed. You must fill in all of the required information on the waiver form. If any information is missing, your waiver will not be accepted.
- Click submit and review the information being provided is accurate.
- When your online waiver form is successfully submitted you will receive a confirmation e-mail.

The deadline to waive Annual coverage is 08/30/2023

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date
1 <sup>st</sup> Semi-Annual	08/01/2023	01/31/2024	08/30/2023
2 <sup>nd</sup> Semi-Annual	02/01/2024	07/31/2024	N/A
Spring/Summer (new student)	01/01/2024	07/31/2024	
	Plan C	Costs for Students	
	1 <sup>st</sup> Semi- Annual	2 <sup>nd</sup> Semi-Annual	Spring/Summer
Student*	\$709	\$709	\$825

# **Effective Dates & Costs**

\*The above plan costs include an administrative service fee.

# **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. In these situations, Your cost sharing responsibility will be calculated as if the total amount that would be charged for the services by an In-Network Provider or facility were equal to the Recognized Amount for the services, which is generally defined either as an amount set by state law or the lesser of the billed charges and the Qualifying Payment Amount. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

# **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$250	\$600
to satisfy the In-Network Deductible. Co	ical Expenses that is applied to the Out-of ost sharing You incur for Covered Medical to satisfy the Out-of-Network Provider De	Expenses that is applied to the In-
Out-of-Pocket Maximum Individual	\$6,250	\$12,700
Maximum will not be applied to satisfy		aximum and cost sharing You incur for xet Maximum will not be applied to
Coinsurance	80% of the Negotiated Charge (NC) after Deductible for Covered Medical Expenses	60% of Usual & Customary (U&C) Charge after Deductible for Covered Medical Expenses
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge for Covered Medical Expenses Subject to Deductible and any Copayment
Physician Office Visits including specialist and consultant visits *Check below for additional copayments if applicable	\$25 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses
<b>Emergency Services</b> in an emergency department for Emergency Medical Conditions	\$250 Copayment per visit after Deductible then the plan pays 80% of the (NC) for Covered Medical Expenses Copayment Waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care for non-life-threatening conditions	80% of the (NC) after Deductible for Covered Medical Expenses	60% of (U&C) Charge after Deductible for Covered Medical Expenses

# **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET
- 6. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED	IN-NETWORK	OUT-OF-NETWORK
INJURY/SICKNESS	INPATIENT SERVICES	
Hospital Care	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Includes Hospital Room and Board	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Expenses and Hospital Miscellaneous	Deddetible for covered medical expenses	Expenses
Expenses.		
Expenses.		
Subject to Semi-Private room rate unless		
intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
Physician's Visits while Confined	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
Skilled Nursing Facility Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
Inpatient Rehabilitation Facility Expense	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Benefit	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Pre-Certification Required		Expenses
Physical Therapy while Confined	80% of the Negotiated Charge after	60% of Usual and Customary Charge
(inpatient)	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
	LTH DISORDER AND SUBSTANCE USE DISOR	-
	Ith Parity and Addiction Equity Act of 2008 (N	
•	requirements that apply to a Mental Health ly to medical and surgical benefits for any otl	
Inpatient Mental Health Disorder and	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Substance Use Disorder Benefit	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Pre-Certification Required	Deductible for covered Medical Expenses	Expenses
Outpatient Mental Health Disorder and		
Substance Use Disorder Benefit		
Physician's Office Visits including, but not	\$25 Copayment per visit then the plan	60% of Usual and Customary Charge
limited to, Physician visits; individual and	pays 100% of the Negotiated Charge for	after Deductible for Covered Medical
group therapy; medication management	Covered Medical Expenses	Expenses
	Deductible waived	
All Other Outpatient Services including,	80% of the Negotiated Charge after	60% of Usual and Customary Charge
but not limited to, Intensive Outpatient	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Programs (IOP); partial hospitalization;		Expenses
Electronic Convulsive Therapy (ECT);		
Repetitive Transcranial Magnetic		
Stimulation (rTMS); Psychiatric and		
Neuro Psychiatric testing		
		1

PROFESSIONAL AND OUTPATIENT SERVICES		
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Abortion Expense	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bariatric Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Gender Affirming Treatment Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Pre-Certification required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Maximum visits per Policy Year	120	120
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		·
Physician's Office Visits including Specialists/Consultants	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible waived	

Telemedicine or Telehealth Services	\$25 Copayment per visit then the plan	60% of Usual and Customary Charge
	pays 100% of the Negotiated Charge for	after Deductible for Covered Medical
	Covered Medical Expenses	Expenses
	Deductible waived	
Allergy Testing and Treatment including	80% of the Negotiated Charge after	60% of Usual and Customary Charge
injections	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
Chiropractic Care Benefit	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
Chiropractic Care Benefit Maximum visits	30	30
per Policy Year		
Tuberculosis screening (TB), Titers,	80% of the Negotiated Charge after	60% of Usual and Customary Charge
QuantiFERON B tests including shots	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
(other than covered under Preventive		Expenses
Services)	<u> </u>	
	SERVICES, AMBULANCE AND NON-EMERGE	NCY SERVICES
Emergency Services in an emergency	\$250 Copayment per visit after	
department	Deductible then the plan pays 80% of the	Deidaha anns an Io Naturada Dura idan
for Emergency Medical Conditions.	Negotiated Charge for Covered Medical	Paid the same as In-Network Provider
	Expenses	subject to Usual and Customary Charge.
	Copayment Waived if admitted	
Urgent Care Centers for non-life-	80% of the Negotiated Charge after	60% of Usual and Customary Charge
threatening conditions	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
5		Expenses
Emergency Ambulance Service ground	80% of the Negotiated Charge after	Paid the same as In-Network Provider
and/or air, water transportation	Deductible for Covered Medical Expenses	subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses	80% of the Negotiated Charge after	60% of Usual and Customary Charge
ground and/or air (fixed wing)	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
transportation		Expenses
Pre-Certification Required for non-		
emergency air Ambulance (fixed wing)		
	STIC LABORATORY, TESTING AND IMAGING	
Diagnostic Imaging Services Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical
Pre-Certification Required	Deductible for covered Medical Expenses	Expenses
		Expenses
CT Scan, MRI and/or PET Scans	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
·		Expenses
Laboratory Procedures (Outpatient)	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
		COV of Havel and Customers Change
Chemotherapy and Radiation Therapy	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
	<u> </u>	Expenses

Infusion Therapy	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
RE	HABILITATION AND HABILITATION THERAP	IES
Cardiac Rehabilitation	\$25 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible waived	
Pulmonary Rehabilitation	\$25 Copayment per visit then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible waived	
Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation Therapy Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Habilitation Services Therapy The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Use Disorder.	30	30
Habilitation Services	80% of the Negotiated Charge after	60% of Usual and Customary Charge
including, Physical Therapy, and Occupational Therapy and Speech Therapy	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits for each therapy per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy Combined with Rehabilitation Therapy	30	30
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Use Disorder.		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		

Dialysis Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge
,	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
Durable Medical Equipment	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
		Expenses
Enteral Formulas (Deductible does not	80% of the Negotiated Charge after	60% of Usual and Customary Charge
apply to Enteral Formulas) and	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Nutritional Supplements		Expenses
Coo the Decoding in Decoder stice of the		
See the Prescription Drug section of this		
Schedule when purchased at a pharmacy.		
Hearing Aids	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Limited to 1 pair of hearing aids per 12-	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
month period		Expenses
Infertility Treatment	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Pre-Certification Required		Expenses
Maternity Benefit	Same as any other Covered Sickness	1
Prosthetic and Orthotic Devices	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Pre-Certification Required		Expenses
Outpatient Private Duty Nursing	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Dre Cartification Deswined	Deductible for Covered Medical Expenses	after Deductible for Covered Medical
Pre-Certification Required		Expenses
Non-emergency Care While Traveling	60% of Actual Charge after Deductible for Covered Medical Expenses	
Outside of the United States		
	Subject to \$10,000 maximum per Policy Yea	ar
Medical Evacuation Expense	100% of Actual Charge for Covered Medica	l Expenses
	Deductible Waived	
	Subject to \$50,000 maximum per Policy Yea	
Repatriation Expense	100% of Actual Charge for Covered Medica	ll Expenses
	Deductible Waived	
	Subject to \$25,000 maximum new Delige Ve	ar
	Subject to \$25,000 maximum per Policy Yea PEDIATRIC DENTAL AND VISION CARE	di
Pediatric Dental Care Benefit (to the end	See the Pediatric Dental Care Benefit descr	intion in the Certificate for further
of the month in which the Insured Person	information.	
turns age 19)		
Preventive Dental Care	100% of Usual and Customary Charge for C	Covered Medical Expenses
Limited to 2 dental exams every 12	, , , , , , , , , , , , , , , , , , , ,	·
months		
The benefit payable amount for the		
following services is different from the		
benefit payable amount for Preventive		
Dental Care:		

	PRESCRIPTION DRUGS	
Dental Anesthesia for Children and Developmentally Disabled Insured Persons	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Expenses 60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Expenses 80% of Usual and Customary Charge after Deductible for Covered Medical
Accidental Injury Dental Treatment	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical
Miscellaneous Dental Services		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year	Deductible Waived	
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge for Covered Medical Expenses per Policy Year	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible waived	
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Co	vered Medical Expenses
Periodontic Services	50% of Usual and Customary Charge for Co	vered Medical Expenses
Prosthodontic Services	50% of Usual and Customary Charge for Co	vered Medical Expenses
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Routine Dental Care	70% of Usual and Customary Charge for Covered Medical Expenses	

Your benefit is limited to a 30-day supply. Coverage for more than a 30-day supply only applies if the smallest package size exceeds a 30-day supply. See "Retail Pharmacy Supply Limits" section for more information.

TIER 1	\$20 Consument then the plan pays 100%	\$20 Consument then the plan pays 100%
(Including Enteral Formulas –Deductible	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered	\$20 Copayment then the plan pays 100% of the Actual Charge for Covered Medical
does not apply to Enteral Formulas)	Medical Expenses	Expenses
	Wedlear Expenses	Expenses
For each fill up to a 30-day supply filled	Deductible Waived	Deductible Waived
at a Retail pharmacy		
Out-of-Network Provider benefits are		
provided on a reimbursement basis.		
Claim forms must be submitted to Us as		
soon as reasonably possible. Refer to		
Proof of Loss provision contained in the		
General Provisions.		
See the Enteral Formula and Nutritional		
Supplements section of this Schedule for		
supplements not purchased at a		
pharmacy.		
More than a 30-day supply but less than	\$40 Copayment then the plan pays 100%	Not Covered
a 61-day supply filled at a Retail	of the Negotiated Charge for Covered	
pharmacy	Medical Expenses	
	Deductible Waived	
More than a 60-day supply filled at a	\$60 Copayment then the plan pays 100%	Not Covered
Retail pharmacy	of the Negotiated Charge for Covered	
	Medical Expenses	
	Deductible Mained	
TIER 2	Deductible Waived	¢40 Consument then the plan page 100%
(Including Enteral Formulas–Deductible	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered	\$40 Copayment then the plan pays 100% of the Actual Charge for Covered Medical
does not apply to Enteral Formulas)	Medical Expenses	Expenses
	Wedical Expenses	Expenses
For each fill up to a 30-day supply filled		
	Deductible Waived	Deductible Waived
	Deductible Waived	Deductible Waived
at a Retail pharmacy	Deductible Waived	Deductible Waived
	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis.	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for	Deductible Waived	Deductible Waived
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a	\$80 Copayment then the plan pays 100%	Not Covered
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy. More than a 30-day supply but less than	\$80 Copayment then the plan pays 100%	
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Retail pharmacy	100% of the Negotiated Charge for	
	Covered Medical Expenses	
	Deductible Waived	
TIER 3 (Including Enteral Formulas–Deductible	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered	\$75 Copayment then the plan pays 100% of the Actual Charge for Covered Medical
does not apply to Enteral Formulas)	Medical Expenses	Expenses
For each fill up to a 30-day supply filled	Medical Expenses	Lypenses
at a Retail Pharmacy	Deductible Waived	Deductible Waived
Out-of-Network Provider benefits are		
provided on a reimbursement basis.		
Claim forms must be submitted to Us as		
soon as reasonably possible. Refer to		
Proof of Loss provision contained in the		
General Provisions.		
See the Enteral Formula and Nutritional		
Supplements section of this Schedule for		
supplements not purchased at a		
pharmacy.		
More than a 30-day supply but less than	\$150 Copayment then the plan pays	Not Covered
a 61-day supply filled at a Retail	100% of the Negotiated Charge for	
pharmacy	Covered Medical Expenses	
	Deductible Waived	
More than a 60-day supply filled at a	\$225 Copayment then the plan pays	Not Covered
Retail pharmacy	100% of the Negotiated Charge for	
	Covered Medical Expenses	
	Deductible Waived	
Specialty Prescription Drugs		
For each fill up to a 30-day supply.	\$75 Copayment then the plan pays 100%	Not Covered
	of the Negotiated Charge for Covered	
	Medical Expenses	
	Deductible Waived	
More than a 30-day supply but less than	\$150 Copayment then the plan pays	Not Covered
a 61-day supply	100% of the Negotiated Charge for	
,,	Covered Medical Expenses	
	Deductible Waived	
More than a 60-day supply	\$225 Copayment then the plan pays	Not Covered
more than a ob-day supply	100% of the Negotiated Charge for	
	Covered Medical Expenses	
	Deductible Waived	

	licable Tier's cost share per 30 day supply an	
	Copayment Assistance may be available to Yo	
	pating network pharmacy. Visit <u>www.wellfle</u>	
	dollars paid by the drug manufacturer for co	
	icable) or Out-of-Pocket Maximum. Any amo	
	nce will be applied to the deductible (if appli	icable) and Out-of-Pocket Maximum. For
details, contact the Copayment Assistance		
For each fill up to a 30 day supply.	75% of the Negotiated Charge for	Not Covered
	Covered Medical Expenses	
	Deductible Waived	
Prescription Mail Order Drugs		
No cost sharing applies to ACA Preventive	Care medications filled at a participating net	work pharmacy.
TIER 1	\$60 Copayment then the plan pays 100%	Not Covered
More than a 30-day supply but less than	of the Negotiated Charge for Covered	
a 90-day supply filled at a Mail Order	Medical Expenses	
pharmacy		
	Deductible Waived	
TIER 2	\$120 Copayment then the plan pays	Not Covered
More than a 30-day supply but less than	100% of the Negotiated Charge for	
a 90-day supply filled at a Mail Order	Covered Medical Expenses	
pharmacy		
. ,	Deductible Waived	
TIER 3	\$180 Copayment then the plan pays	Not Covered
More than a 30-day supply but less than	100% of the Negotiated Charge for	
a 90-day supply filled at a Mail Order	Covered Medical Expenses	
pharmacy		
	Deductible Waived	
Zero Cost Drugs	•	
	100% of the Negotiated Charge for	Not Covered
	Covered Medical Expenses	
	Deductible Waived	
Orally administered anti-cancer Prescripti		1
Benefit	Greater of:	
	Chemotherapy Benefit; or	
	<ul> <li>Infusion Therapy Benefit</li> </ul>	
Diabetic Supplies (for prescription supplie		
Benefit	Paid the same as any other Retail or Mail C	Order Pharmacy Prescription Drug Fill
Mandated Benefits	- all the same as any other netal of Mair e	
Mammography Examination	Same as any other Covered Sickness, unless considered a Preventive Service	
Accidental Death and Dismemberment		
Principal Sum		\$10,000
Loss must occur within 365 days of the dat	e of a covered Accident. This does not apply	to loss of life.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

#### **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - o engaged in an illegal occupation, or
  - $\circ$  participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.

- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home the diagnosis, and Treatment of obstructive sleep apnea..
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any
  Intercollegiate or club sports for which benefits are paid under another Sports Accident policy issued to the
  Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National
  Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

## Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

#### **Family Planning**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Procreative counseling;
  - Premarital examinations;
  - Genetic counseling and genetic testing;
  - Impotence, organic or otherwise;
  - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
  - o In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
  - Costs for an ovum donor or donor sperm;
  - Sperm storage costs;
  - Cryopreservation and storage of embryos;
  - Ovulation induction and monitoring;
  - Hysteroscopy;
  - Laparoscopy;
  - Laparotomy;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;

- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
- $\circ \qquad \text{Cloning; or} \qquad$
- Medical and surgical procedures that are Experimental or Investigative unless Our denial is overturned by an External Appeal Agent.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Hearing

 Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

# **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

# VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

# **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

#### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada:Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- Secondary point of contact
- Date of birth

# **24 Hour Nurseline**

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24-Hour Nurseline toll-free number will be on the ID card.

(800) 634-7629



# 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.